

UI OPERATIONAL PERFORMANCE

Quarter Ending March 31, 1999

Prepared by The Division of Performance Review

October 1999

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Introduction

- ▶ This is the seventh in a series of quarterly reports designed to give a broad overview of UI operational performance and its basic context. Where available, data shown are for the quarter, or for the 12-month period, ending March 31, 1999.
- ▶ This issue's ***Special Focus*** section explores the accuracy with which States code the date they detect issues leading to nonmonetary determinations. This date is used to calculate nonmonetary determinations time lapse reported on the 9052 and 9053 reports.
- ▶ Users are encouraged to offer comments to the Division of Performance Review on the content, format and displays of the report. Please send comments to Burman Skrable on 219-5223 ext. 140.

Macro Scene

- *For the quarter*, Economic conditions remained strong as unemployment stayed at generations-low rates. Due to seasonal conditions, total unemployment, insured unemployment and initial claims were noticeably above the previous quarter. The first calendar quarter is the high quarter for most UI activities.
- *For the year*, comparing 1-year values with 3-year averages show the stronger labor market conditions. Average benefit duration is down from 14.5 weeks to 14.0 weeks and exhaustions to 30.9% from 33.1%. State ranges for both continue high: duration from under 9 weeks to 20, and exhaustions from 3.8% to 54%. The data also show that aggregate benefit payments have declined slightly relative to their 3-year averages (\$19.6 billion vs. \$20.8) but States are not taking advantage of the prosperous conditions to build up their trust funds substantially, as total contributions for the 12 months ending 3/31/99 equaled their 3-year average of \$19.1 billion.

UI System Performance

GPRA Performance

- Average GPRA performance improved during the December quarter. The following measures or proxy measures improved: reciprocity rate, wage replacement rate, exhaustion rate, intrastate and interstate first-payment timeliness, lower-authority appeals

timeliness, and report-filing timeliness. The percentage of UI claimants registered with ES declined sharply from the previous quarter (to 54% from 64%).

Tier I Performance

- Overall, quarterly Tier I performance fell compared with the preceding quarter. For 10 of the 15 major measures, both national averages and the number of States meeting criteria declined. Only those for Lower Authority Appeals and 35-day first pay timeliness improved.
 - * Strong areas in terms of States achieving criteria: first payments within 35-days; Lower Authority appeals quality; Status determinations timeliness.
 - * Weak areas: Nonmon timeliness and quality; 14/21 day first payments; Lower Authority Appeals rendered within 90 days; Higher Authority appeals rendered within 45, 75 and 120 days; timeliness of trust fund transfer; new status determinations within 180 days.
- December-March Movement at a Glance**

	<u>Aggregate Performance</u>	<u>No. States Passing</u>
First Payment Timeliness		
• 14/21 Days		
• 35 Days		↘
Nonmonetary Determinations		
• Separation Timeliness	↘	↘
• NonSep Timeliness	↘	
• Quality		↘
Lower Authority Appeals		
• Timeliness, 30 days		↘
• Timeliness, 45 Days		
• Timeliness, 75 Days		→
• Quality	↘	
Higher Authority Appeals		
• Timeliness, 45 days	↘	↘
• Timeliness, 75 Days	↘	↘
• Timeliness, 120 Days	↘	↘
New Status Determination		
• Timeliness, 90 Days	↘	↘
• Timeliness, 180 Days	↘	↘
Transfer fr Clearing Account	↘	

- 1st Payment Timeliness*-- Although the combined percentage of cases meeting the future combined inter-intra 14/21 day criterion of 87% measure fell slightly, performance against both of the Secretary's Standards measures improved from the previous quarter.

This suggests that States are having difficulties with the partials and part-total claims included in the combined measure but not used in the Secretary's Standards measures. The number of States missing all the 14/21 day criteria increased, with a particularly sharp jump in the interstate first pay area. Performance against the 35-day criterion improved, and more States attained it.

- *Nonmonetary Determinations*-- Timeliness for both seps and nonseps declined as did quality scores. The drop in sep timeliness--from 72.9% to 70.5%--was notable. Over half the States continue to fail all measures.
- *Lower Authority Appeals*--All aggregate timeliness measures improved slightly, reversing last quarter's declines. Aggregate quality scores fell slightly, although the number of States meeting the new criterion increased. The number of States missing the 30-day criterion rose by 1 despite the improvement in the aggregate performance.
- *Higher Authority Appeals*--Also reversing last quarter's performance, aggregate performance at all three levels--45-day, 75-day and 120-day--fell. The drop at the 45-day and 75-day intervals was noticeable. The number of States missing the 120-day criterion rose from 7 to 11.
- *Status Determinations Timeliness*--Aggregate performance at both 90 days and 180 days declined by about 4 percentage points over the previous quarter. The number of States missing the 180-day criterion jumped from 1 to 9.
- *Transfer Timeliness* -- Quarterly timeliness worsened by both measures. However, the number of States missing the old measure fell 26 to 22 and the new measure from 22 to 21.

Other Important Measures

- The other indicators had a mixed pattern from December to March.
 - * % of *Continued Claims* paid within 21 days were absolutely flat for both average and distribution
 - * *BAM overpayment rate* was unchanged at 8.3%
 - * *Workforce development measures* were mixed. Lower percentages of UI claimants received referrals to the ES and were in training, a much higher percentage of initial claimants were profiled (48% vs. 38%) but lower percents of those profiled were put into the services pool.
 - * *BPC recovery rates* rose sharply (Fraud to 67.6% from 43.4%, Nonfraud to 62.% from 52%)

SPECIAL FOCUS:

The Accuracy of the Coding for Detection Date of Nonmonetary Issues

Background

When it considered the Performance Measurement Review field test results, the Performance Enhancement Work Group asked the Department to measure the timeliness of making nonmonetary determinations from the date the issue was detected instead of the ending date of the first week affected. As a result, two time lapse measures for nonmonetary determinations are calculated. The first is for the time from the ending date of the first week affected to the date of detection (9053 report); the second is the date of detection to the date of determination (9052 report). Two Tier I measures use 9052 data (time lapse of separations and nonseparations). Measures based on 9053 data are in Tier II. Not all States regularly captured the date of detection on which both the 9052 and 9053 reports depend and some reprogramming was required before they could implement the reporting instructions for those reports.

There has always been some concern that because the date of detection depends on adjudicator judgment instead of a mail date or other machine-coded date it could be a “soft” data point. The following tables indicate the extent to which this was true for the period April 1998-March 1999. These tables are based on tabulations from data fields which are part of the 9056 report, the Nonmonetary Determinations Quality Review. As part of that review, State or Regional reviewers enter the date the State adjudicator entered into the system as the detection date and which was retrieved for the 9052 and 9053 time lapse reports. In the course of their review of the pertinent agency records they determine whether that date is correct; if it is not, they supply the correct date. The tabulations are based on 7,752 separation determinations and 7,273 nonseparation determinations, the numbers left after excluding cases for which the review concluded no issue existed, or for which no case materials could be found.

Findings

- Table 1 indicates that overall, the detection dates of about 83% of all nonmons were correct. States code the date separation issues were detected more accurately than nonseparation issues. About 87% of separation issues were dated correctly versus about 78% of nonseps.
- In about 80% of both separation and nonseparation cases, States erred by putting the detection date later than it should have been. Thus in those instances, the time lapse from detection date to determination date on the 9052 report is understated, and the time lapse on the 9053 is overstated.
- The cases studied indicate that for separation issues, if cases were coded later than they should have been, the average error was 8.7 days vs. 16.3 days for cases coded earlier than they should have been. This compares with 11.3 and 17.9 days, respectively, for nonseparations. In all instances, the averages shown exclude “outlier” cases, defined as

cases with durations exceeding three standard deviations from the average error.

<p align="center">Table 1 <i>U.S. Totals for Detection Date Accuracy, April 1998-March 1999</i></p>					
	Accurate	True Date Earlier than Coded		True Date Later than Coded	
	%	%	Avg. Error (days)	%	Avg. Error (days)
Separations	87.0	10.6	8.7 days	2.4	16.3
Nonseps	78.1	17.4	11.3 days	4.5	17.9
All Nonmons	82.7	13.9	10.31	3.4	17.3

Table 2 presents the basic information by State during the period studied. Some highlights include:

- Detection accuracy rates range from 100% for Separations (Missouri, Virginia) to 50.8% (California), and from 100% for nonseps (Missouri, Texas) to 37.8% (Vermont).
- Only six States incorrectly coded the issue detection dates for more than 25 percent of their separation cases, versus 24 States on nonseparation cases.
- Missouri coded the correct issue detection date for all nonmons sampled. Virginia was correct for all separations and 99.5% of its nonseps. Texas had all its nonseps correct and 99% of its separations.
- The same five States comprise the top 5 for detection date accuracy of both separations and nonseparations: Missouri, Virginia, Texas, Michigan, and Delaware.
- There is much less consistency for States with the lowest accuracy. Only two States, California and Rhode Island, are in the bottom six States for detection accuracy.
- California incorrectly coded approximately 50 percent of the issue detection dates for both its separations and nonseparation determination cases.

Conclusion

Meeting the new criteria for nonmonetary determinations time lapse has been a continuing challenge for half the States. This analysis indicates that performance is even lower than existing measures indicate. It also indicates that data validation efforts need to focus on the date being recorded for the detection of nonmonetary issues. For most States, that date is definitely “soft” and frequently recorded incorrectly.

Table 2
Accuracy of Coding Detection Dates of Nonmonetary Determination Issues
April 1998 - March 1999

ST	Nonmon Type	Sample Cases*	Correct	Incorrect	Earlier Date	Avg. Days Earlier+	Later Date	Avg. Days Later+
AK	Sep.	119	83.2%	16.8%	16.8%	5.8	.0%	.
	Nonsep.	106	85.8%	14.2%	14.2%	11.8	.0%	.
AL	Sep.	198	93.9%	6.1%	6.1%	8.5	.0%	.
	Nonsep.	188	69.7%	30.3%	26.1%	3.1	4.3%	3.9
AR	Sep.	120	89.2%	10.8%	5.0%	23.7	5.8%	16.1
	Nonsep.	113	87.6%	12.4%	8.8%	6.2	3.5%	4.3
AZ	Sep.	199	98.0%	2.0%	1.5%	9.7	.5%	16.0
	Nonsep.	183	92.3%	7.7%	6.6%	8.8	1.1%	5.0
CA	Sep.	185	50.8%	49.2%	43.8%	13.6	5.4%	32.6
	Nonsep.	156	49.4%	50.6%	37.2%	15.3	13.5%	105.0
CO	Sep.	183	94.5%	5.5%	5.5%	7.9	.0%	.
	Nonsep.	179	84.4%	15.6%	15.1%	10.0	.6%	9.0
CT	Sep.	189	89.9%	10.1%	7.4%	5.0	2.6%	78.3
	Nonsep.	162	79.6%	20.4%	13.0%	13.1	7.4%	6.9
DE	Sep.	116	98.3%	1.7%	1.7%	16.0	.0%	.
	Nonsep.	118	97.5%	2.5%	1.7%	8.5	.8%	11.0
FL	Sep.	169	69.2%	30.8%	19.5%	9.8	11.2%	13.6
	Nonsep.	145	68.3%	31.7%	23.4%	14.5	8.3%	45.6
GA	Sep.	199	88.4%	11.6%	9.0%	10.3	2.5%	8.2
	Nonsep.	194	78.4%	21.6%	16.5%	12.3	5.2%	5.7
HI	Sep.	118	89.8%	10.2%	9.3%	8.1	.8%	16.0
	Nonsep.	113	80.5%	19.5%	16.8%	10.4	2.7%	6.3
IA	Sep.	119	65.5%	34.5%	34.5%	8.8	.0%	.
	Nonsep.	101	64.4%	35.6%	31.7%	25.9	4.0%	6.5
ID	Sep.	120	95.0%	5.0%	5.0%	7.8	.0%	.
	Nonsep.	115	95.7%	4.3%	3.5%	4.5	.9%	14.0
IL	Sep.	191	74.9%	25.1%	24.6%	9.2	.5%	1.0
	Nonsep.	176	71.6%	28.4%	26.7%	13.6	1.7%	5.0
IN	Sep.	194	92.8%	7.2%	5.2%	3.9	2.1%	3.8
	Nonsep.	191	72.3%	27.7%	22.5%	5.1	5.2%	9.7
KS	Sep.	120	95.0%	5.0%	.8%	1.0	4.2%	5.0
	Nonsep.	111	80.2%	19.8%	14.4%	8.0	5.4%	4.3
KY	Sep.	118	95.8%	4.2%	2.5%	9.0	1.7%	3.0
	Nonsep.	113	81.4%	18.6%	10.6%	9.3	8.0%	3.3
LA	Sep.	194	79.4%	20.6%	9.8%	7.9	10.8%	4.8
	Nonsep.	191	84.3%	15.7%	6.3%	7.5	9.4%	5.4
MA	Sep.	196	79.1%	20.9%	18.4%	8.0	2.6%	1.8
	Nonsep.	198	73.2%	26.8%	19.7%	9.7	7.1%	4.9

Table 2 (Continued)

ST	Nonmon Type	Sample Cases*	Correct	Incorrect	Earlier Date	Avg. Days Earlier+	Later Date	Avg. Days Later+
MD	Sep.	194	93.8%	6.2%	6.2%	7.9	.0%	.
	Nonsep.	192	74.5%	25.5%	25.5%	11.1	.0%	.
ME	Sep.	116	84.5%	15.5%	9.5%	5.7	6.0%	116.4
	Nonsep.	108	52.8%	47.2%	33.3%	12.2	13.9%	13.5
MI	Sep.	193	99.5%	.5%	.5%	14.0	.0%	.
	Nonsep.	180	99.4%	.6%	.6%	38.0	.0%	.
MN	Sep.	187	91.4%	8.6%	8.0%	6.9	.5%	3.0
	Nonsep.	191	80.6%	19.4%	18.8%	15.4	.5%	8.0
MO	Sep.	199	100.0%	.0%	.0%	.	.0%	.
	Nonsep.	198	100.0%	.0%	.0%	.	.0%	.
MS	Sep.	120	75.8%	24.2%	20.8%	3.4	3.3%	3.8
	Nonsep.	88	76.1%	23.9%	14.8%	14.2	9.1%	17.8
MT	Sep.	120	90.8%	9.2%	7.5%	13.3	1.7%	24.5
	Nonsep.	119	91.6%	8.4%	5.9%	8.1	2.5%	46.0
NC	Sep.	136	91.9%	8.1%	5.1%	9.1	2.9%	5.5
	Nonsep.	142	70.4%	29.6%	18.3%	13.3	11.3%	2.9
ND	Sep.	119	86.6%	13.4%	12.6%	5.6	.8%	4.0
	Nonsep.	115	60.9%	39.1%	39.1%	6.5	.0%	.
NE	Sep.	114	89.5%	10.5%	10.5%	4.3	.0%	.
	Nonsep.	108	66.7%	33.3%	33.3%	7.6	.0%	.
NH	Sep.	115	84.3%	15.7%	13.0%	4.2	2.6%	8.3
	Nonsep.	100	72.0%	28.0%	27.0%	7.1	1.0%	5.0
NJ	Sep.	187	80.7%	19.3%	18.2%	10.0	1.1%	15.0
	Nonsep.	171	74.3%	25.7%	15.2%	13.8	10.5%	10.3
NM	Sep.	116	91.4%	8.6%	5.2%	3.8	3.4%	18.5
	Nonsep.	96	77.1%	22.9%	8.3%	17.4	14.6%	36.1
NV	Sep.	119	79.0%	21.0%	12.6%	7.5	8.4%	7.5
	Nonsep.	118	67.8%	32.2%	17.8%	9.7	14.4%	8.5
NY	Sep.	177	66.7%	33.3%	19.8%	15.5	13.6%	6.3
	Nonsep.	142	62.0%	38.0%	21.8%	14.9	16.2%	7.7
OH	Sep.	193	89.6%	10.4%	4.1%	21.8	6.2%	13.3
	Nonsep.	169	65.1%	34.9%	20.1%	10.7	14.8%	9.6
OK	Sep.	120	95.8%	4.2%	4.2%	4.8	.0%	.
	Nonsep.	114	93.0%	7.0%	5.3%	4.0	1.8%	6.0
OR	Sep.	192	90.1%	9.9%	5.7%	4.2	4.2%	3.6
	Nonsep.	185	87.0%	13.0%	10.3%	8.3	2.7%	6.2
PA	Sep.	196	82.7%	17.3%	13.8%	8.9	3.6%	17.1
	Nonsep.	189	71.4%	28.6%	24.9%	25.8	3.7%	9.8

Table 2 (Continued)

ST	Nonmon Type	Sample Cases*	Correct	Incorrect	Earlier Date	Avg. Days Earlier+	Later Date	Avg. Days Later+
PR	Sep.	115	97.4%	2.6%	2.6%	49.7	.0%	.
	Nonsep.	103	97.1%	2.9%	2.9%	9.0	.0%	.
RI	Sep.	114	64.9%	35.1%	34.2%	4.2	.9%	1.0
	Nonsep.	113	61.9%	38.1%	32.7%	7.2	5.3%	6.2
SC	Sep.	120	93.3%	6.7%	6.7%	2.6	.0%	.
	Nonsep.	114	63.2%	36.8%	36.0%	8.3	.9%	.
SD	Sep.	116	94.8%	5.2%	3.4%	8.8	1.7%	10.0
	Nonsep.	116	96.6%	3.4%	2.6%	11.3	.9%	1.0
TN	Sep.	119	96.6%	3.4%	2.5%	5.0	.8%	10.0
	Nonsep.	104	60.6%	39.4%	26.9%	6.0	12.5%	32.9
TX	Sep.	193	99.0%	1.0%	.5%	35.0	.5%	9.0
	Nonsep.	172	100.0%	.0%	.0%	.	.0%	.
UT	Sep.	118	97.5%	2.5%	2.5%	48.7	.0%	.
	Nonsep.	116	87.1%	12.9%	12.9%	18.7	.0%	.
VA	Sep.	195	100.0%	.0%	.0%	.	.0%	.
	Nonsep.	188	99.5%	.5%	.5%	2.0	.0%	.
VT	Sep.	115	79.1%	20.9%	20.9%	6.7	.0%	.
	Nonsep.	111	37.8%	62.2%	61.3%	14.1	.9%	23.0
WA	Sep.	196	79.1%	20.9%	20.9%	5.7	.0%	.
	Nonsep.	183	73.2%	26.8%	26.8%	6.5	.0%	.
WI	Sep.	189	89.9%	10.1%	7.9%	18.3	2.1%	55.3
	Nonsep.	186	79.6%	20.4%	15.6%	12.7	4.8%	9.9
WV	Sep.	119	94.1%	5.9%	5.0%	1.7	.8%	3.0
	Nonsep.	116	72.4%	27.6%	25.9%	9.2	1.7%	4.0
WY	Sep.	112	60.7%	39.3%	36.6%	1.9	2.7%	6.0
	Nonsep.	103	82.5%	17.5%	14.6%	7.3	2.9%	12.5

* Excludes cases not scored because no issue existed or case materials were not found.

+ Excludes outliers, defined as 3 or more standard deviations above or below the mean.

Prepared by Div. of Performance Review on 30 SEP 99.

UI QUARTERLY MANAGEMENT REPORT

CHART I

As of Quarter Ending March 31, 1999

Rundate: 17-Sep-1999

		NATIONAL AGGREGATE				STATE PERFORMANCE					
						1-Yr		Previous Quarter		Current Quarter	
		3-Yr	1-Yr	Prev Qtr	Curr Qtr	High	Low	High	Low	High	Low
	Macro Indicators										
1	Net UI Contributions (3-yr. is annual avg.)	20.8 B	19.6 B	3.0 B	2.4 B	2.8 B	4.6 M	397 M	0.87 M	413 M	0.81 M
2	Net UI Benefits (3-yr. is annual avg.)	19.1 B	19.1 B	4.2 B	6.1 B	2.5 B	3.6 M	598 M	0.84 M	724 M	0.64 M
3	TUR (unadjusted)	4.9	4.4	4.1	4.7	13.0	2.5	12.6	2.1	12.7	2.8
4	IUR (unadjusted)	1.7	1.6	1.5	2.0	4.3	0.6	5.2	0.7	4.2	0.5
5	Total Unemployment Level (weekly, unadjusted)	6.6 M	6.1 M	5.7 M	6.4 M	1.0 M	10,587	0.9 M	9,537	1.0 M	10,792
6	Insured Unemployment Level (weekly, unadjusted)	2.4 M	2.3 M	2.1 M	2.7 M	0.4 M	2,431	0.4 M	1,951	0.4 M	3,816
7	Number of First Payments (3-yr. is annual avg.)	7.4 M	7.3 M	1.7 M	2.4 M	1.1 M	1,721	0.3 M	588	0.3 M	372
8	Number of Initial Claims (3-yr. is annual avg.)	16.9 M	16.5 M	4.6 M	4.5 M	2.8 M	2,607	0.7 M	754	0.7 M	601
9	Average Duration of Benefits (weeks)	14.5	14.0	^	^	20.0	8.8	^	^	^	^
10	Exhaustion Rate	33.1%	30.9%	^	^	54.4%	3.8%	^	^	^	^
	GPRA Performance										
11	UI Reciprocity Rate	35.9%	37.0%	36.2%	42.6%	69.3%	18.8%	70.7%	18.4%	70.2%	16.3%
12	Wage Replacement Ratio (BAM)	46.1%	46.2%	46.5%	46.8%	56.7%	32.2%	55.6%	32.7%	58.3%	31.3%
13	% UI Claimants Registered with ES (BAM)	61.5%	60.6%	64.2%	54.2%	100.0%	8.1%	100.0%	7.5%	100.0%	1.1%
	Other Measures of Performance										
14	% of Contributory Employers Filing Reports Timely	88.3%	86.6%	84.7%	88.4%	98.7%	53.8%	98.7%	60.1%	99.6%	59.9%
15	Cont. Claims Payment Timeliness, Intra, 21 days	*	93.4%	93.4%	93.4%	99.4%	73.7%	99.5%	73.3%	99.5%	73.3%
16	BAM Overpayment Rate	8.5%	8.6%	8.3%	8.3%	25.6%	1.9%	27.6%	1.3%	27.6%	1.3%
17	Fraud Overpayment Recovery Rate	53.9%	52.5%	43.4%	67.6%	131.2%	17.9%	142.6%	6.9%	765.9%	-193.9%
18	Nonfraud Overpayment Recovery Rate	54.2%	56.6%	52.0%	62.2%	713.7%	25.4%	973.4%	11.8%	990.6%	25.7%
19	% of Amounts Due that were Paid Timely	92.9%	94.0%	^	^	100.0%	31.7%	^	^	^	^
20	% of Accounts Receivable at end of report period	2.1%	2.0%	^	^	11.1%	0.4%	^	^	^	^
21	% of Change in total wages resulting from audit	5.0%	5.0%	6.0%	6.5%	11.9%	0.6%	9.8%	0.2%	16.7%	0.2%
22	% of Contributory employers who are audited	*	1.9%	^	^	4.0%	0.1%	^	^	^	^
23	% of Total wages audited (annualized)	1.7%	1.7%	^	^	4.4%	0.2%	^	^	^	^
	UI and the Workforce Development System										
24	% of UI claimants receiving referrals from ES (BAM)	17.0%	16.2%	17.8%	13.5%	44.3%	1.4%	49.1%	1.1%	44.8%	0.9%
25	% of UI claimants in Training (BAM)	4.9%	5.0%	6.4%	4.6%	6.4%	4.5%	15.0%	1.1%	12.3%	0.9%
26	Claimants profiled as % of ICs	41.2%	42.4%	37.6%	48.1%	75.5%	8.6%	102.7%	8.3%	83.4%	7.7%
27	Claimants pooled as % of those profiled	31.3%	31.2%	32.6%	27.7%	100.0%	1.3%	98.1%	1.1%	97.8%	2.3%
28	Claimants referred to services as % of pooled	35.8%	36.5%	33.7%	35.1%	117.5%	5.6%	101.2%	6.0%	104.3%	5.2%
	* Data not available										
	^ Measure is calculated on a yearly basis only										

QUARTERLY MANAGEMENT REPORT												
CHART II												
As of Quarter Ending March 31, 1999												
										Rundate:	17-Sep-1999	
TIER 1 MEASURES		CRITERION	NATIONAL AGGREGATE				STATE PERFORMANCE					
			3-Yr	1-Yr	Prev Qtr	Curr Qtr	Previous Quarter			Current Quarter		
							High	Low	Fail	High	Low	Fail
First Payment Timeliness												
29	1st Pays in 14/21 Days (combined)	90%	89.8%	89.2%	89.2%	89.1%	97.9%	53.0%	10	98.2%	79.4%	13
30	1st Pays in 14/21 Days (intrastate)	87%	90.7%	89.9%	89.9%	90.1%	98.4%	53.9%	8	98.7%	80.2%	10
31	1st Pays in 14/21 Days (interstate)	70%	77.5%	78.3%	77.4%	77.8%	97.3%	25.0%	6	94.0%	20.0%	11
32	1st Pays in 35 Days (combined)	95%	97.1%	97.0%	97.1%	97.4%	99.8%	87.1%	2	99.8%	92.2%	1
33	1st Pays in 35 Days (intrastate)	93%	97.3%	97.2%	97.3%	97.6%	99.8%	90.5%	1	99.8%	92.1%	1
34	1st Pays in 35 Days (interstate)	78%	92.6%	92.4%	91.3%	93.0%	99.5%	65.0%	3	98.5%	60.0%	2
Nonmonetary Determinations												
35	Separation Determinations within 21 Days	80%	*	72.6%	72.9%	70.5%	98.1%	37.2%	34	98.2%	37.5%	35
36	Nonseparation Determinations within 14 Days	80%	*	67.8%	67.7%	67.3%	94.5%	25.2%	37	93.8%	36.1%	36
37	Nonmon Determ scoring > 80 pts	75%	*	69.9%	69.7%	68.9%	96.6%	37.2%	27	93.2%	30.7%	29
Lower Authority Appeals												
38	LAA decisions within 30 days	60%	68.8%	69.3%	67.8%	70.2%	99.9%	8.4%	7	99.8%	30.3%	8
39	LAA decisions within 45 days	80%	85.9%	86.0%	85.4%	86.5%	99.9%	55.9%	7	100.0%	53.9%	5
40	LAA decisions within 90 days	95%	*	95.8%	95.6%	95.8%	100.0%	83.8%	6	100.0%	82.2%	6
41	LA benefit appeals with combined scores > 85%	80%	*	91.2%	91.3%	89.7%	100.0%	50.0%	7	100.0%	35.0%	5
Higher Authority Appeals												
42	HAA decisons within 45 days	50%	59.2%	62.5%	65.2%	62.1%	100.0%	20.9%	6	100.0%	23.7%	8
43	HAA decisons within 75 days	80%	83.2%	84.9%	86.4%	84.9%	100.0%	53.2%	7	100.0%	50.6%	8
44	HAA decisons within 150 days	95%	*	96.4%	96.5%	95.5%	100.0%	66.9%	7	100.0%	63.0%	11
New Status Determinatins												
45	New status determinations made within 90 days	60%	78.5%	78.3%	80.0%	76.2%	99.6%	44.7%	1	99.4%	12.8%	2
46	New status determinations made within 180 days	80%	89.6%	89.5%	90.7%	86.9%	99.9%	76.5%	1	99.8%	23.8%	9
47	# Cases from acceptance sample failing evaluation	< 6 cases	*	*	^	^	^	^	^	^	^	^
Timeliness of Transfers from CA to UTF												
48	# Days of transfer from clearing account to trust fund	<= 2 days	2.06	2.15	2.45	2.59	9.56	0.00	26	20.73	0.02	22
49	Annual ratio	<=1.75	1.68	1.80	1.81	1.92	13.97	-5.60	22	32.84	-0.45	21
* Data not available												
^ Measure is calculated on a yearly basis only												

UI QUARTERLY MANAGEMENT REPORT

REGION I

Report Period: April 1, 1998 to March 31, 1999

Rundate: 24-Sep-1999

TIER I AND GPRA MEASURES	CRITERION	CT		ME		MA		NH		RI		VT	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	93.1%	93.6%	79.9%	83.5%	87.3%	88.3%	89.1%	88.2%	86.0%	87.7%	94.6%	92.5%
1st Pays in 14/21 days - intrastate	87%	95.0%	95.2%	85.6%	87.7%	89.1%	89.4%	90.6%	89.5%	86.8%	88.4%	95.1%	92.9%
1st Pays in 14/21 days - interstate	70%	69.5%	76.4%	60.9%	53.2%	75.6%	79.4%	62.2%	71.3%	79.9%	80.7%	80.0%	79.9%
1st Pays in 35 days (combined)	95%	97.3%	97.0%	97.7%	97.1%	96.9%	96.7%	96.1%	96.2%	97.4%	96.9%	98.8%	98.2%
1st Pays in 35 days - intrastate	93%	98.0%	97.8%	97.9%	97.8%	97.2%	96.8%	96.6%	97.0%	97.5%	96.8%	99.0%	98.3%
1st Pays in 35 days - interstate	78%	85.0%	88.1%	89.1%	89.4%	92.3%	93.2%	79.7%	89.2%	93.4%	94.5%	93.6%	95.2%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	91.8%	91.0%	44.0%	54.2%	55.0%	58.0%	57.6%	58.3%	85.5%	75.0%	59.1%	62.7%
Nonseparation Determinations within 14 days	80%	75.7%	72.1%	73.9%	68.1%	50.1%	49.7%	48.2%	47.3%	75.8%	65.4%	80.0%	77.9%
Nonmonetary Determinations scoring > 80 pts	75%	58.7%	74.8%	61.2%	66.8%	85.7%	83.0%	78.9%	60.3%	91.5%	91.2%	82.5%	82.7%
Lower Authority Appeals													
LA decisions within 30 days	60%	74.0%	72.2%	77.0%	72.5%	83.5%	81.9%	72.1%	74.0%	89.9%	74.0%	59.6%	66.3%
LA decisions within 45 days	80%	88.7%	88.1%	93.1%	90.1%	94.6%	94.6%	89.6%	89.7%	95.4%	93.0%	87.1%	88.2%
LA decisions within 90 days	95%	95.8%	95.7%	99.6%	98.9%	99.2%	99.3%	98.7%	98.0%	98.6%	99.5%	97.9%	97.8%
LA benefit appeals with combined scores > 85%	80%	80.0%	86.8%	100.0%	100.0%	100.0%	98.7%	89.5%	92.3%	100.0%	96.3%	100.0%	100.0%
Higher Authority Appeals													
HA decisons within 45 days	50%	79.5%	74.7%	51.9%	52.9%	87.8%	89.0%	79.5%	78.8%	74.5%	73.5%	70.7%	70.5%
HA decisons within 75 days	80%	93.7%	91.7%	97.7%	95.4%	90.5%	92.9%	90.9%	88.3%	94.9%	91.7%	87.8%	89.5%
HA decisons within 150 days	95%	97.7%	95.3%	99.2%	99.3%	97.8%	97.9%	100.0%	99.6%	100.0%	96.8%	100.0%	98.6%
Tax/Cash Management													
New status determinations made within 90 days	60%	85.0%	86.7%	74.4%	80.2%	73.5%	73.5%	89.0%	88.8%	94.6%	95.2%	69.0%	76.3%
New status determinations made within 180 days	80%	91.3%	92.5%	84.9%	89.6%	84.8%	88.0%	94.8%	93.3%	97.0%	97.4%	82.4%	88.1%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	2.6	2.0	1.6	2.0	1.3	1.4	6.5	3.5	0.4	0.3	1.6	1.4
Annual Ratio	<= 1.75	1.62	1.21	2.24	1.41	0.03	0.09	8.60	4.38	0.50	0.36	0.47	0.29
GPRA Performance													
UI Reciprocity Rate	NA	66.1%	56.5%	53.0%	41.4%	76.7%	64.3%	21.0%	20.0%	76.7%	58.8%	60.3%	53.1%
BAM Wage Replacement Ratio	NA	45.3%	45.1%	54.0%	52.8%	49.3%	47.4%	43.1%	40.5%	58.3%	56.7%	50.0%	48.9%
UI claimants registered with ES (BAM)	NA	30.3%	41.9%	74.0%	80.2%	45.9%	46.5%	79.8%	80.5%	79.7%	70.9%	93.4%	94.0%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT

REGION II

Report Period: April 1, 1998 to March 31, 1999

Run date: 24-Sep-1999

TIER I AND GPRA MEASURES	CRITERION	NJ		NY		PR		VI	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days (combined)	90%	91.0%	91.2%	79.4%	83.3%	86.4%	77.3%	88.9%	80.0%
1st Pays in 14/21 days - intrastate	87%	92.9%	92.7%	80.2%	83.8%	90.7%	81.0%	90.1%	79.6%
1st Pays in 14/21 days - interstate	70%	71.3%	74.2%	67.1%	71.7%	49.3%	62.9%	20.0%	19.1%
1st Pays in 35 days (combined)	95%	97.9%	97.9%	95.1%	95.4%	93.9%	93.3%	95.9%	95.3%
1st Pays in 35 days - intrastate	93%	98.3%	98.2%	95.4%	95.6%	96.2%	96.6%	96.5%	95.5%
1st Pays in 35 days - interstate	78%	88.8%	90.7%	85.8%	88.1%	70.9%	73.6%	60.0%	72.3%
Nonmonetary Determinations									
Separation Determinations within 21 days	80%	83.5%	80.3%	45.7%	50.2%	71.9%	71.1%	82.3%	78.7%
Nonseparation Determinations within 14 days	80%	66.8%	65.3%	56.0%	55.0%	53.7%	61.2%	84.1%	82.0%
Nonmonetary Determinations scoring > 80 pts	75%	71.4%	59.9%	42.9%	50.1%	44.8%	42.5%	*	*
Lower Authority Appeals									
LA decisions within 30 days	60%	72.2%	73.2%	74.2%	77.0%	60.6%	63.5%	48.3%	62.1%
LA decisions within 45 days	80%	82.0%	84.5%	83.0%	87.2%	82.3%	81.3%	89.7%	89.5%
LA decisions within 90 days	95%	94.2%	95.7%	93.0%	96.1%	97.0%	98.3%	100.0%	96.8%
LA benefit appeals with combined scores > 85%	80%	95.0%	79.5%	89.7%	87.8%	80.0%	87.5%	0.0%	0.0%
Higher Authority Appeals									
HA decisions within 45 days	50%	78.4%	84.4%	53.5%	54.7%	54.1%	62.1%	**	**
HA decisions within 75 days	80%	95.7%	96.8%	87.7%	86.1%	78.2%	84.4%	**	**
HA decisions within 150 days	95%	99.6%	99.6%	95.7%	94.1%	95.2%	96.4%	**	**
Tax/Cash Management									
New status determinations made within 90 days	60%	0.0%	55.9%	86.6%	88.5%	0.0%	75.6%	0.0%	0.0%
New status determinations made within 180 days	80%	0.0%	85.9%	92.7%	94.5%	0.0%	86.9%	0.0%	0.0%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	0.0	0.6	2.0	1.8	*	*	0.3	0.1
Annual Ratio	<= 1.75	-0.07	0.03	2.11	1.09	*	*	5.94	5.19
GPRA Performance									
UI Reciprocity Rate	NA	56.5%	48.7%	37.9%	35.8%	31.4%	33.2%	*	*
BAM Wage Replacement Ratio	NA	55.1%	54.1%	44.7%	44.9%	44.7%	44.8%	*	*
UI claimants registered with ES (BAM)	NA	28.7%	33.3%	56.5%	59.3%	48.4%	54.8%	*	*
^ Measure is calculated on a yearly basis only									
* Data not available									
** State does not have higher authority appeals.									

UI QUARTERLY MANAGEMENT REPORT **REGION III**

Report Period: April 1, 1998 to March 31, 1999

Rundate: 24-Sep-1999

TIER I AND GPRA MEASURES	CRITERION	DE		DC		MD		PA		VA		WV	
Last Qtr		All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	91.3%	92.7%	84.2%	84.4%	93.0%	90.0%	90.5%	90.9%	93.4%	93.7%	91.6%	91.8%
1st Pays in 14/21 days - intrastate	87%	94.2%	94.4%	86.2%	86.8%	93.9%	91.0%	92.3%	92.4%	94.6%	94.8%	93.3%	93.1%
1st Pays in 14/21 days - interstate	70%	68.3%	74.2%	81.5%	80.9%	76.6%	74.5%	83.5%	84.5%	82.5%	82.9%	84.7%	84.7%
1st Pays in 35 days (combined)	95%	96.3%	96.8%	92.2%	91.9%	96.7%	94.7%	98.2%	98.0%	98.8%	98.6%	99.2%	98.1%
1st Pays in 35 days - intrastate	93%	97.1%	97.4%	92.1%	91.9%	97.1%	95.1%	98.2%	98.0%	98.9%	98.8%	99.2%	98.0%
1st Pays in 35 days - interstate	78%	85.6%	88.7%	92.5%	92.2%	90.9%	87.8%	95.0%	94.5%	96.2%	95.6%	98.2%	95.9%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	79.5%	76.6%	0.0%	0.0%	89.9%	89.6%	66.8%	72.2%	78.3%	80.7%	98.2%	98.1%
Nonseparation Determinations within 14 days	80%	64.2%	62.2%	0.0%	0.0%	85.3%	86.8%	39.1%	44.2%	92.6%	93.0%	93.8%	92.2%
Nonmonetary Determinations scoring > 80 pts	75%	72.4%	75.1%	*	*	82.4%	76.9%	77.1%	80.8%	79.6%	75.1%	87.7%	92.6%
Lower Authority Appeals													
LA decisions within 30 days	60%	70.8%	72.6%	58.7%	65.9%	87.4%	86.7%	74.5%	80.0%	80.7%	84.8%	79.7%	73.9%
LA decisions within 45 days	80%	100.0%	98.3%	82.3%	88.1%	95.5%	95.6%	92.4%	92.8%	91.9%	94.9%	93.7%	91.8%
LA decisions within 90 days	95%	100.0%	99.7%	95.1%	96.8%	99.2%	99.4%	98.9%	98.6%	99.0%	99.5%	99.4%	98.8%
LA benefit appeals with combined scores > 85%	80%	90.0%	88.8%	95.0%	91.3%	94.7%	94.7%	97.4%	97.5%	95.0%	98.8%	70.0%	70.0%
Higher Authority Appeals													
HA decisons within 45 days	50%	61.6%	62.3%	74.6%	84.6%	56.8%	52.3%	65.3%	71.7%	47.4%	60.8%	92.5%	91.8%
HA decisons within 75 days	80%	89.3%	90.8%	94.6%	95.2%	86.7%	84.9%	87.7%	90.9%	91.5%	93.9%	99.6%	99.2%
HA decisons within 150 days	95%	97.3%	99.0%	100.0%	99.4%	96.7%	94.3%	97.7%	98.5%	94.0%	96.3%	100.0%	99.9%
Tax/Cash Management													
New status determinations made within 90 days	60%	78.7%	80.6%	72.2%	74.2%	85.1%	84.1%	61.0%	57.1%	12.8%	58.0%	84.7%	88.4%
New status determinations made within 180 days	80%	86.8%	88.4%	84.4%	88.0%	90.2%	89.7%	74.0%	70.0%	23.8%	70.2%	90.2%	93.0%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	2.3	2.2	7.1	3.8	1.3	1.2	0.1	0.1	6.2	3.9	2.4	1.8
Annual Ratio	<= 1.75	1.96	2.23	8.13	3.53	0.11	0.07	0.11	0.07	6.85	3.94	1.97	1.29
GPRA Performance													
UI Reciprocity Rate	NA	48.0%	41.8%	37.2%	31.6%	34.6%	28.8%	62.4%	52.9%	31.4%	24.5%	40.5%	31.3%
BAM Wage Replacement Ratio	NA	49.8%	49.4%	52.4%	47.6%	48.2%	47.3%	52.7%	52.8%	47.2%	45.5%	44.7%	43.0%
UI claimants registered with ES (BAM)	NA	50.0%	53.5%	78.9%	88.9%	42.0%	49.5%	23.3%	31.5%	73.6%	79.2%	53.3%	61.3%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT **REGION IV**

Report Period: April 1, 1998 to March 31, 1999

Rundate: 24-Sep-1999

TIER I AND GPRA MEASURES	CRIT.	AL		FL		GA		KY		MS		NC		SC		TN	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness																	
1st Pays in 14/21 days (combined)	90%	95.8%	96.1%	90.3%	88.7%	88.2%	90.1%	93.5%	92.6%	93.4%	93.8%	88.2%	89.2%	91.3%	93.2%	94.7%	95.8%
1st Pays in 14/21 days - intrastate	87%	96.2%	96.5%	91.1%	89.4%	91.7%	92.0%	93.8%	93.2%	93.9%	94.3%	89.4%	89.7%	92.5%	94.3%	96.4%	96.5%
1st Pays in 14/21 days - interstate	70%	89.6%	85.3%	81.8%	81.6%	82.2%	84.0%	73.9%	75.1%	72.6%	76.1%	70.5%	74.2%	87.4%	85.3%	72.9%	88.9%
1st Pays in 35 days (combined)	95%	98.8%	98.5%	96.1%	96.3%	95.5%	95.8%	98.4%	97.8%	97.7%	97.8%	97.1%	97.1%	98.4%	98.5%	98.8%	98.7%
1st Pays in 35 days - intrastate	93%	98.9%	98.8%	96.2%	96.4%	96.7%	96.3%	98.4%	97.9%	97.6%	97.7%	97.1%	96.9%	98.2%	98.5%	98.8%	98.7%
1st Pays in 35 days - interstate	78%	94.8%	91.5%	93.0%	93.6%	91.4%	92.2%	89.4%	90.5%	92.2%	93.4%	89.5%	90.1%	95.8%	95.2%	92.9%	96.8%
Nonmonetary Determinations																	
Separation Determinations within 21 days	80%	62.2%	71.8%	74.8%	69.6%	91.1%	82.6%	82.4%	79.7%	76.6%	83.2%	46.6%	37.9%	93.5%	94.2%	91.8%	93.0%
Nonseparation Determinations within 14 days	80%	87.3%	80.3%	52.9%	50.8%	72.3%	56.3%	74.5%	69.5%	70.5%	73.7%	58.7%	57.1%	86.2%	84.5%	76.5%	74.5%
Nonmonetary Determinations scoring > 80 pts	75%	54.2%	53.2%	65.6%	60.7%	68.2%	75.1%	93.2%	81.9%	86.8%	87.6%	30.7%	33.5%	89.6%	84.3%	87.0%	82.0%
Lower Authority Appeals																	
LA decisions within 30 days	60%	85.6%	86.2%	73.5%	70.0%	85.7%	67.7%	64.1%	71.7%	79.3%	83.1%	73.7%	73.2%	99.8%	99.9%	61.8%	71.5%
LA decisions within 45 days	80%	97.5%	97.6%	88.9%	88.0%	95.8%	91.2%	87.3%	88.8%	93.4%	94.7%	90.3%	89.8%	100.0%	100.0%	87.4%	90.9%
LA decisions within 90 days	95%	99.9%	99.7%	94.1%	93.4%	99.5%	99.2%	98.0%	98.2%	100.0%	100.0%	98.8%	98.8%	100.0%	100.0%	98.0%	98.9%
LA benefit appeals with combined scores > 85%	80%	94.1%	98.7%	84.6%	88.9%	100.0%	97.5%	100.0%	100.0%	95.0%	98.8%	100.0%	100.0%	95.7%	91.9%	85.0%	80.0%
Higher Authority Appeals																	
HA decisions within 45 days	50%	75.1%	73.0%	61.1%	51.2%	81.3%	74.3%	63.4%	82.9%	90.2%	95.2%	85.8%	88.4%	67.9%	59.2%	90.4%	83.8%
HA decisions within 75 days	80%	86.2%	84.6%	92.4%	89.6%	99.1%	99.2%	94.2%	97.2%	98.7%	99.4%	96.6%	97.2%	74.1%	76.7%	95.3%	92.3%
HA decisions within 150 days	95%	99.8%	99.2%	99.4%	99.4%	99.9%	99.9%	99.1%	99.6%	100.0%	100.0%	99.9%	99.7%	99.6%	99.8%	99.6%	99.2%
Tax/Cash Management																	
New status determinations made within 90 days	60%	63.8%	69.9%	70.3%	59.3%	47.5%	43.9%	80.5%	87.1%	65.8%	67.9%	73.6%	80.4%	76.2%	80.1%	79.5%	83.4%
New status determinations made within 180 days	80%	78.9%	84.2%	88.0%	82.7%	85.3%	84.6%	87.4%	92.5%	77.4%	80.3%	86.7%	90.3%	88.3%	92.1%	88.0%	90.3%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	2.9	2.6	2.1	2.1	3.1	2.6	1.7	1.3	2.4	2.0	1.7	1.9	2.4	2.0	1.2	1.2
Armed Ratio	<= 1.75	2.99	2.33	0.00	0.00	5.07	4.00	0.59	0.34	1.74	0.93	0.18	0.42	1.42	1.17	0.45	0.29
GPRA Performance																	
UI Reciprocity Rate	NA	37.8%	33.6%	23.3%	24.5%	22.8%	19.9%	37.7%	30.6%	32.3%	28.7%	48.7%	39.6%	37.2%	32.8%	41.9%	37.0%
BAM Wage Replacement Ratio	NA	48.3%	46.3%	48.2%	50.7%	49.9%	46.9%	46.6%	46.8%	46.8%	45.8%	53.9%	53.3%	47.8%	47.9%	47.0%	46.4%
UI claimants registered with ES (BAM)	NA	73.1%	78.9%	86.7%	87.3%	78.3%	82.9%	45.1%	56.9%	52.1%	54.6%	55.4%	69.6%	74.6%	73.7%	47.5%	65.2%
^ Measure is calculated on a yearly basis only																	
* Data not available																	

UI QUARTERLY MANAGEMENT REPORT REGION V

Report Period: April 1, 1998 to March 31, 1999

Run Date: 24-Sep-1999

TIER I AND GPRA MEASURES	CRITERION	IL		IN		MI		MN		OH		WI	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	92.9%	91.7%	87.2%	88.6%	83.7%	84.8%	91.4%	88.6%	92.3%	86.2%	94.9%	94.9%
1st Pays in 14/21 days - intrastate	87%	93.1%	91.9%	88.3%	89.6%	84.7%	85.6%	92.1%	89.2%	93.7%	86.5%	95.3%	95.2%
1st Pays in 14/21 days - interstate	70%	86.5%	86.0%	71.9%	70.4%	50.1%	43.0%	75.7%	77.5%	79.4%	78.3%	90.7%	91.0%
1st Pays in 35 days (combined)	95%	97.8%	97.2%	96.9%	96.8%	96.7%	96.9%	98.8%	98.3%	98.4%	93.9%	98.1%	98.0%
1st Pays in 35 days - intrastate	93%	97.9%	97.2%	97.2%	97.1%	97.3%	97.4%	98.9%	98.4%	98.5%	93.7%	98.2%	98.0%
1st Pays in 35 days - interstate	78%	95.6%	95.0%	89.7%	88.2%	89.3%	76.8%	95.4%	95.7%	95.4%	94.3%	95.3%	96.0%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	88.3%	89.9%	69.0%	73.2%	51.2%	45.0%	71.1%	77.6%	40.0%	42.2%	87.9%	88.2%
Nonseparation Determinations within 14 days	80%	69.0%	68.3%	59.2%	70.4%	60.2%	57.2%	74.2%	78.4%	53.8%	52.6%	85.8%	84.0%
Nonmonetary Determinations scoring > 80 pts	75%	61.8%	63.9%	69.8%	72.4%	77.2%	80.3%	73.9%	76.6%	64.8%	66.5%	70.3%	72.0%
Lower Authority Appeals													
LA decisions within 30 days	60%	69.4%	72.0%	64.0%	69.2%	77.1%	79.2%	76.2%	75.1%	40.5%	48.8%	84.8%	80.1%
LA decisions within 45 days	80%	91.1%	92.2%	79.7%	83.7%	91.5%	92.2%	91.8%	91.2%	53.9%	60.3%	95.3%	93.3%
LA decisions within 90 days	95%	98.1%	98.9%	95.1%	96.8%	97.4%	97.7%	98.2%	98.1%	82.2%	85.5%	98.6%	98.1%
LA benefit appeals with combined scores > 85%	80%	94.4%	91.2%	100.0%	98.6%	100.0%	93.8%	100.0%	100.0%	100.0%	90.0%	100.0%	94.9%
Higher Authority Appeals													
HA decisions within 45 days	50%	23.7%	23.6%	70.2%	72.2%	40.1%	32.8%	94.6%	96.4%	82.5%	79.1%	46.9%	47.8%
HA decisions within 75 days	80%	76.7%	73.7%	85.7%	81.8%	74.7%	65.7%	98.0%	97.9%	88.6%	87.8%	77.8%	77.2%
HA decisions within 150 days	95%	97.9%	98.4%	91.1%	90.6%	89.3%	81.2%	99.8%	99.2%	95.0%	95.1%	91.8%	92.0%
Tax/Cash Management													
New status determinations made within 90 days	60%	73.1%	69.8%	75.6%	80.8%	79.4%	79.4%	77.5%	80.7%	84.1%	87.6%	70.8%	72.2%
New status determinations made within 180 days	80%	88.5%	89.5%	83.6%	88.1%	88.1%	89.2%	84.4%	87.4%	90.4%	93.3%	86.7%	87.4%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	7.9	6.1	1.2	1.0	1.2	7.0	20.7	7.5	4.7	2.1	5.8	6.3
Annual Ratio	<= 1.75	10.69	7.81	0.23	0.17	0.54	8.29	32.84	9.78	5.22	1.68	6.54	7.11
GPRA Performance													
UI Reciprocity Rate	NA	50.0%	39.4%	41.1%	34.1%	53.5%	47.4%	64.1%	47.5%	35.8%	30.4%	62.3%	50.8%
BAM Wage Replacement Ratio	NA	40.0%	40.5%	47.0%	47.9%	49.0%	47.9%	51.5%	50.2%	43.5%	52.8%	50.7%	49.7%
UI claimants registered with ES (BAM)	NA	69.2%	73.6%	48.1%	63.2%	57.1%	62.2%	28.7%	45.7%	55.6%	62.5%	16.7%	20.0%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT											
REGION VI											
Report Period: April 1, 1998 to March 31, 1999											
								Rundate:	24-Sep-1999		
TIER I AND GPRA MEASURES	CRITERION	AR		LA		NM		OK		TX	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness											
1st Pays in 14/21 days (combined)	90%	85.6%	88.9%	85.9%	87.9%	88.3%	87.6%	92.4%	93.3%	83.6%	87.3%
1st Pays in 14/21 days - intrastate	87%	86.9%	89.2%	86.5%	88.1%	89.0%	88.1%	94.0%	94.1%	84.0%	87.7%
1st Pays in 14/21 days - interstate	70%	69.7%	71.6%	79.1%	79.8%	74.6%	77.9%	71.1%	75.3%	81.7%	80.1%
1st Pays in 35 days (combined)	95%	96.1%	97.1%	96.5%	96.6%	97.0%	96.0%	98.3%	98.0%	96.8%	97.4%
1st Pays in 35 days - intrastate	93%	95.0%	96.6%	96.8%	96.6%	97.2%	96.2%	98.4%	98.1%	96.8%	97.4%
1st Pays in 35 days - interstate	78%	94.1%	93.2%	93.4%	94.4%	92.5%	93.5%	91.9%	92.5%	96.1%	95.8%
Nonmonetary Determinations											
Separation Determinations within 21 days	80%	47.6%	52.6%	41.7%	51.3%	53.5%	53.5%	85.2%	86.4%	52.0%	59.8%
Nonseparation Determinations within 14 days	80%	58.5%	61.9%	36.1%	39.1%	36.9%	33.3%	88.4%	87.5%	70.4%	75.8%
Nonmonetary Determinations scoring > 80 pts	75%	54.3%	78.0%	53.4%	55.9%	54.7%	60.7%	75.9%	78.6%	65.2%	68.5%
Lower Authority Appeals											
LA decisions within 30 days	60%	97.0%	97.3%	67.6%	73.1%	83.8%	84.2%	97.6%	96.6%	45.6%	51.8%
LA decisions within 45 days	80%	99.5%	99.4%	87.9%	89.8%	92.5%	92.9%	99.4%	99.4%	73.5%	77.4%
LA decisions within 90 days	95%	99.9%	99.9%	98.6%	98.8%	98.9%	98.8%	99.9%	99.9%	91.5%	93.4%
LA benefit appeals with combined scores > 85%	80%	100.0%	94.9%	95.8%	97.6%	100.0%	86.3%	95.0%	91.3%	75.0%	75.3%
Higher Authority Appeals											
HA decisons within 45 days	50%	89.7%	90.3%	88.0%	74.6%	94.9%	89.1%	84.0%	90.6%	75.3%	75.2%
HA decisons within 75 days	80%	96.1%	95.1%	98.6%	96.1%	100.0%	98.8%	92.9%	96.8%	95.5%	91.6%
HA decisons within 150 days	95%	98.8%	98.2%	100.0%	99.8%	100.0%	100.0%	98.5%	99.3%	99.3%	98.4%
Tax/Cash Management											
New status determinations made within 90 days	60%	68.6%	61.6%	76.7%	80.3%	83.6%	84.3%	73.6%	75.5%	68.3%	76.8%
New status determinations made within 180 days	80%	77.7%	82.0%	85.0%	88.1%	89.9%	91.4%	84.5%	87.1%	84.6%	88.3%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	1.6	1.6	1.9	1.7	0.9	0.9	0.6	0.5	1.8	1.2
Annual Ratio	<= 1.75	0.26	0.06	2.64	1.98	-0.45	-0.47	0.89	0.89	2.04	1.02
GPRA Performance											
UI Reciprocity Rate	NA	46.8%	40.5%	24.8%	20.6%	25.5%	22.6%	22.8%	18.8%	27.0%	24.1%
BAM Wage Replacement Ratio	NA	54.0%	52.5%	41.7%	40.7%	48.5%	46.9%	51.7%	50.5%	54.7%	53.4%
UI claimants registered with ES (BAM)	NA	40.0%	32.1%	80.8%	83.7%	87.2%	85.0%	93.3%	93.3%	81.2%	86.3%
^ Measure is calculated on a yearly basis only											
* Data not available											

UI QUARTERLY MANAGEMENT REPORT									
REGION VII									
Report Period: April 1, 1998 to March 31, 1999									
								Rundate:	24-Sep-1999
TIER I AND GPRA MEASURES	CRITERION	IA		KS		MO		NE	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days (combined)	90%	93.5%	92.6%	82.7%	81.8%	86.5%	88.0%	95.6%	95.9%
1st Pays in 14/21 days - intrastate	87%	94.9%	93.8%	82.1%	82.2%	86.5%	88.1%	96.4%	96.8%
1st Pays in 14/21 days - interstate	70%	81.3%	81.6%	73.3%	73.3%	83.0%	82.3%	80.0%	82.7%
1st Pays in 35 days (combined)	95%	97.7%	97.1%	96.6%	96.1%	98.1%	97.7%	99.5%	99.3%
1st Pays in 35 days - intrastate	93%	98.5%	97.9%	96.6%	96.4%	98.0%	97.6%	99.7%	99.4%
1st Pays in 35 days - interstate	78%	93.1%	93.1%	94.0%	93.2%	96.9%	94.8%	96.3%	97.3%
Nonmonetary Determinations									
Separation Determinations within 21 days	80%	59.7%	69.6%	56.0%	59.5%	54.8%	67.6%	67.2%	73.7%
Nonseparation Determinations within 14 days	80%	79.0%	80.7%	55.0%	55.0%	86.7%	88.3%	80.9%	82.6%
Nonmonetary Determinations scoring > 80 pts	75%	79.3%	77.4%	54.4%	59.1%	70.1%	71.2%	72.4%	71.0%
Lower Authority Appeals									
LA decisions within 30 days	60%	88.7%	86.4%	84.0%	90.1%	68.9%	71.9%	99.5%	98.3%
LA decisions within 45 days	80%	94.0%	93.3%	96.6%	97.7%	92.5%	93.2%	99.5%	99.5%
LA decisions within 90 days	95%	97.8%	98.1%	99.6%	99.8%	99.6%	99.4%	100.0%	99.7%
LA benefit appeals with combined scores > 85%	80%	95.0%	97.5%	100.0%	95.0%	100.0%	97.5%	100.0%	98.8%
Higher Authority Appeals									
HA decisons within 45 days	50%	78.2%	77.1%	91.2%	95.1%	31.6%	37.2%	**	**
HA decisons within 75 days	80%	98.8%	98.8%	99.3%	99.7%	78.8%	81.7%	**	**
HA decisons within 150 days	95%	99.0%	99.8%	99.8%	100.0%	99.4%	98.9%	**	**
Tax/Cash Management									
New status determinations made within 90 days	60%	61.3%	70.8%	99.4%	99.7%	62.4%	69.9%	81.2%	85.4%
New status determinations made within 180 days	80%	74.6%	82.6%	99.8%	99.9%	77.3%	83.4%	94.0%	97.3%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	2.2	2.3	0.8	2.0	1.7	1.5	1.8	2.1
Annual Ratio	<= 1.75	1.33	1.25	2.25	2.05	0.65	0.63	1.19	1.73
GPRA Performance									
UI Reciprocity Rate	NA	52.4%	39.3%	32.6%	25.2%	57.5%	39.3%	38.5%	28.9%
BAM Wage Replacement Ratio	NA	50.5%	51.0%	54.3%	52.0%	41.8%	42.5%	44.3%	44.7%
UI claimants registered with ES (BAM)	NA	23.5%	44.3%	56.3%	65.9%	55.8%	70.2%	44.0%	61.3%
^ Measure is calculated on a yearly basis only									
* Data not available									
** State does not have higher authority appeals.									

UI QUARTERLY MANAGEMENT REPORT REGION VIII

Report Period: April 1, 1998 to March 31, 1999

Rundate: 24-Sep-1999

TIER I AND GPRA MEASURES	CRITERION	CO		MT		ND		SD		UT		WY	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness													
1st Pays in 14/21 days (combined)	90%	91.1%	90.0%	93.0%	90.4%	98.2%	97.4%	93.2%	92.0%	96.8%	94.9%	94.6%	94.4%
1st Pays in 14/21 days - intrastate	87%	91.5%	90.4%	93.3%	90.3%	98.7%	98.1%	93.8%	92.4%	97.1%	95.0%	95.7%	95.6%
1st Pays in 14/21 days - interstate	70%	86.9%	84.2%	79.0%	77.1%	86.6%	86.9%	84.0%	85.0%	90.6%	91.0%	82.0%	83.2%
1st Pays in 35 days (combined)	95%	97.2%	96.6%	98.3%	97.4%	99.6%	99.5%	98.4%	98.1%	99.8%	99.7%	98.8%	98.8%
1st Pays in 35 days - intrastate	93%	97.2%	96.6%	98.2%	97.3%	99.7%	99.6%	98.7%	98.1%	99.8%	99.8%	99.0%	98.9%
1st Pays in 35 days - interstate	78%	95.9%	95.1%	93.2%	93.0%	96.3%	96.7%	95.3%	96.2%	98.5%	99.1%	95.2%	96.8%
Nonmonetary Determinations													
Separation Determinations within 21 days	80%	37.5%	37.6%	57.5%	47.2%	37.6%	40.1%	74.7%	72.4%	74.0%	61.0%	77.9%	88.8%
Nonseparation Determinations within 14 days	80%	60.4%	60.0%	62.9%	57.9%	91.6%	87.9%	71.9%	70.1%	66.2%	53.9%	70.7%	79.1%
Nonmonetary Determinations scoring > 80 pts	75%	43.2%	41.7%	67.7%	75.0%	54.8%	64.1%	74.5%	81.9%	76.8%	78.2%	0.0%	78.5%
Lower Authority Appeals													
LA decisions within 30 days	60%	83.1%	76.8%	75.2%	78.2%	90.8%	91.1%	30.3%	44.5%	63.2%	78.8%	93.7%	90.2%
LA decisions within 45 days	80%	94.3%	92.7%	93.0%	94.3%	98.1%	97.9%	75.1%	80.8%	92.4%	95.7%	99.1%	97.6%
LA decisions within 90 days	95%	99.0%	98.9%	98.9%	99.3%	100.0%	99.5%	98.2%	98.6%	99.8%	99.7%	100.0%	99.7%
LA benefit appeals with combined scores > 85%	80%	100.0%	98.7%	94.7%	90.8%	0.0%	88.1%	90.0%	97.5%	90.0%	92.2%	85.0%	82.5%
Higher Authority Appeals													
HA decisions within 45 days	50%	53.1%	57.3%	47.3%	54.0%	97.2%	97.3%	100.0%	97.5%	77.9%	64.1%	60.4%	78.6%
HA decisons within 75 days	80%	93.6%	92.1%	90.5%	92.0%	100.0%	99.3%	100.0%	100.0%	95.2%	96.4%	100.0%	99.5%
HA decisons within 150 days	95%	99.2%	97.8%	100.0%	99.7%	100.0%	99.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Tax/Cash Management													
New status determinations made within 90 days	60%	94.0%	95.1%	84.4%	88.0%	63.3%	73.4%	64.1%	71.7%	86.1%	86.4%	79.5%	81.9%
New status determinations made within 180 days	80%	97.1%	97.4%	88.9%	93.0%	79.3%	86.7%	79.9%	83.7%	90.0%	90.8%	88.6%	90.6%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	1.3	1.3	1.1	2.3	0.9	1.1	2.4	2.0	1.8	1.5	4.5	3.0
Annual Ratio	<= 1.75	1.61	1.54	1.38	1.44	1.35	1.61	2.48	0.29	1.88	0.41	0.38	0.25
GPRA Performance													
UI Reciprocity Rate	NA	28.6%	20.4%	41.5%	32.1%	68.7%	37.3%	30.3%	22.3%	35.7%	25.7%	34.7%	26.7%
BAM Wage Replacement Ratio	NA	49.1%	48.7%	41.5%	41.3%	48.0%	47.9%	47.7%	46.7%	48.3%	48.5%	46.4%	47.0%
UI claimants registered with ES (BAM)	NA	62.5%	75.6%	24.2%	35.0%	100.0%	100.0%	54.1%	63.6%	55.3%	55.4%	92.4%	92.8%
^ Measure is calculated on a yearly basis only													
* Data not available													

UI QUARTERLY MANAGEMENT REPORT										
REGION IX										
Report Period: April 1, 1998 to March 31, 1999										
								Rundate:	24-Sep-1999	
TIER I AND GPRA MEASURES	CRITERION	AZ		CA		HI		NV		
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	
First Payment Timeliness										
1st Pays in 14/21 days (combined)		90%	93.9%	95.0%	86.7%	86.7%	85.3%	85.0%	88.3%	88.3%
1st Pays in 14/21 days - intrastate		87%	95.1%	96.0%	87.6%	87.5%	88.4%	87.4%	91.1%	90.5%
1st Pays in 14/21 days - interstate		70%	76.6%	78.9%	75.6%	77.0%	66.8%	71.5%	61.6%	68.3%
1st Pays in 35 days (combined)		95%	97.9%	98.2%	97.2%	96.8%	97.6%	97.1%	95.2%	95.6%
1st Pays in 35 days - intrastate		93%	98.2%	98.4%	97.3%	97.0%	98.0%	97.2%	96.4%	96.3%
1st Pays in 35 days - interstate		78%	93.6%	94.4%	94.0%	93.4%	93.7%	94.7%	83.7%	88.3%
Nonmonetary Determinations										
Separation Determinations within 21 days		80%	94.7%	95.4%	88.2%	89.8%	75.5%	74.1%	63.1%	72.4%
Nonseparation Determinations within 14 days		80%	81.9%	83.2%	71.5%	73.7%	75.5%	70.8%	56.1%	44.0%
Nonmonetary Determinations scoring > 80 pts		75%	86.2%	67.9%	41.8%	39.6%	92.8%	78.8%	31.8%	59.0%
Lower Authority Appeals										
LA decisions within 30 days		60%	79.4%	82.6%	62.6%	51.3%	72.3%	71.7%	86.7%	84.2%
LA decisions within 45 days		80%	95.1%	96.0%	79.8%	72.4%	86.9%	89.1%	96.1%	95.4%
LA decisions within 90 days		95%	98.8%	98.8%	91.7%	89.6%	96.0%	97.7%	99.7%	99.7%
LA benefit appeals with combined scores > 85%		80%	95.0%	98.7%	87.2%	79.1%	73.7%	52.6%	90.0%	96.2%
Higher Authority Appeals										
HA decisons within 45 days		50%	84.5%	86.1%	29.9%	27.6%	**	**	76.1%	60.0%
HA decisons within 75 days		80%	94.6%	94.8%	50.6%	53.4%	**	**	97.3%	89.8%
HA decisons within 150 days		95%	96.2%	97.6%	97.1%	90.2%	**	**	100.0%	99.7%
Tax/Cash Management										
New status determinations made within 90 days		60%	61.0%	66.2%	90.8%	90.2%	88.5%	87.9%	82.2%	86.2%
New status determinations made within 180 days		80%	81.5%	86.0%	95.1%	96.3%	91.7%	91.5%	88.4%	91.5%
# Cases from acceptance sample failing evaluation		<= 6 cases	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account		<= 2 days	2.0	1.6	0.9	0.9	0.9	0.9	3.1	2.9
Annual Ratio		<= 1.75	0.96	0.67	0.73	0.70	1.17	0.67	2.14	1.26
GPRA Performance										
UI Reciprocity Rate		NA	21.4%	21.3%	42.3%	38.6%	34.2%	34.6%	55.3%	47.3%
BAM Wage Replacement Ratio		NA	42.6%	44.6%	38.7%	38.1%	52.9%	55.2%	45.6%	47.1%
UI claimants registered with ES (BAM)		NA	76.7%	76.0%	1.1%	8.1%	51.2%	63.1%	24.2%	28.1%
^ Measure is calculated on a yearly basis only										
* Data not available										
** State does not have higher authority appeals.										

UI QUARTERLY MANAGEMENT REPORT									
REGION X									
Report Period: April 1, 1998 to March 31, 1999									
							Rundate:	24-Sep-1999	
TIER I AND GPRA MEASURES	CRITERION	AK		ID		OR		WA	
		Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs	Last Qtr	All Qtrs
First Payment Timeliness									
1st Pays in 14/21 days (combined)	90%	90.9%	88.4%	96.4%	95.8%	94.8%	94.4%	95.2%	95.9%
1st Pays in 14/21 days - intrastate	87%	92.1%	91.2%	96.5%	96.0%	95.0%	94.8%	96.0%	96.6%
1st Pays in 14/21 days - interstate	70%	90.0%	84.5%	86.5%	83.0%	94.0%	90.5%	80.0%	85.7%
1st Pays in 35 days (combined)	95%	97.8%	96.2%	99.1%	99.0%	98.8%	98.4%	98.8%	99.0%
1st Pays in 35 days - intrastate	93%	98.0%	97.4%	99.2%	99.0%	98.8%	98.4%	99.0%	99.1%
1st Pays in 35 days - interstate	78%	97.6%	93.8%	94.6%	95.4%	98.0%	97.0%	94.1%	96.5%
Nonmonetary Determinations									
Separation Determinations within 21 days	80%	96.6%	96.5%	71.7%	73.5%	82.0%	84.8%	64.2%	68.4%
Nonseparation Determinations within 14 days	80%	91.7%	89.7%	89.9%	87.3%	70.3%	71.9%	84.2%	84.9%
Nonmonetary Determinations scoring > 80 pts	75%	55.5%	69.6%	91.4%	88.0%	73.5%	68.6%	48.7%	54.7%
Lower Authority Appeals									
LA decisions within 30 days	60%	73.1%	63.0%	58.9%	43.0%	84.5%	77.9%	57.6%	64.2%
LA decisions within 45 days	80%	93.8%	90.0%	95.3%	83.5%	92.8%	88.8%	80.0%	84.2%
LA decisions within 90 days	95%	99.7%	99.1%	99.5%	97.9%	98.3%	97.6%	95.3%	95.8%
LA benefit appeals with combined scores > 85%	80%	95.0%	97.5%	78.9%	79.7%	95.0%	95.0%	100.0%	96.2%
Higher Authority Appeals									
HA decisons within 45 days	50%	43.9%	47.9%	54.3%	59.3%	90.2%	90.8%	97.9%	97.8%
HA decisons within 75 days	80%	82.9%	87.4%	59.6%	65.6%	95.8%	95.6%	99.4%	99.5%
HA decisons within 150 days	95%	100.0%	98.2%	64.9%	68.6%	99.6%	99.5%	99.9%	100.0%
Tax/Cash Management									
New status determinations made within 90 days	60%	75.9%	84.0%	84.5%	88.5%	84.2%	84.9%	83.3%	86.8%
New status determinations made within 180 days	80%	87.5%	91.0%	88.4%	92.7%	89.9%	90.8%	90.9%	94.3%
# Cases from acceptance sample failing evaluation	<= 6 cases	^	*	^	*	^	*	^	*
Days' worth of deposits in Clearing Account	<= 2 days	1.7	1.6	3.7	2.8	1.2	2.7	1.4	2.0
Annual Ratio	<= 1.75	0.45	0.17	3.91	2.94	1.63	3.93	1.51	1.69
GPRA Performance									
UI Reciprocity Rate	NA	75.0%	69.3%	52.6%	41.4%	47.4%	44.5%	61.8%	55.4%
BAM Wage Replacement Ratio	NA	31.3%	32.2%	50.6%	49.3%	49.7%	47.6%	53.0%	50.3%
UI claimants registered with ES (BAM)	NA	35.6%	47.2%	49.2%	58.4%	100.0%	99.6%	68.4%	56.9%
^ Measure is calculated on a yearly basis only									
* Data not available									